

Provider Inspection Summary

For the period 06/01/2003 to 05/31/2006
Community Based Residential Facility
CLASS CNA (NONAMBULATORY)

Facility Information

Facility Name: ALTERRA STERLING HOUSE OF NEENAH (410540)

Address: 2330 BRUCE ST, NEENAH, WI 54956

License Status: REGULAR

Licensed/Certified/Registered 07/01/1998

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5240

Survey History

Survey ID: 0096786 **End Date:** 04/20/2006 **Type:** OTHER **Purpose:** COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0096270 **End Date:** 01/09/2006 **Type:** OTHER **Purpose:** COMPLAINT/SELF REPORT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #10007243 Served 02/03/2006

<u>Deficiencies Cited</u>	<u>Subject Area</u>	<u>Compliance Verified</u>	<u>Corrected</u>
83.19(3)(c)	INVESTIGATE ALLEGATION	04/19/2006	Yes
83.21(4)(o)	MEDICATIONS	04/19/2006	Yes
83.21(4)(w)	SAFE ENVIRONMENT	04/19/2006	Yes
83.32(2)(a)1	PHYSICAL HEALTH	04/19/2006	Yes

Survey ID: 0092958 **End Date:** 07/14/2004 **Type:** ABBREVIATED **Purpose:** SURVEY

Results: STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #10006989 Served 07/23/2004

<u>Deficiencies Cited</u>	<u>Subject Area</u>	<u>Compliance Verified</u>	<u>Corrected</u>
83.41(10)(b)	MECHANICALS IN GOOD REPAIR	01/04/2006	Yes

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STATE OF WISCONSIN
Bureau of Quality Assurance
P.O. Box 2969
Madison WI 53701-2969

Enforcement History

Date: 02/02/2006 **SOD #**10007243 **Appealed:** No

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

FORFEITURE---83.19(3)(c)

FORFEITURE---83.21(4)(o)

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Provider Inspection Summary

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CLASS CNA (NONAMBULATORY)

Complaint History

Date Complaint Received: 03/16/2006

Date Investigation Completed: 04/20/2006

Subject Area(s)

SUPERVISION
RESIDENT RIGHTS
ABUSE
HOMELIKE ENVIRONMENT & CLEANLINESS

Result

NOT SUBSTANTIATED
NOT SUBSTANTIATED
NOT SUBSTANTIATED
NOT SUBSTANTIATED

SOD #

Date Complaint Received: 10/27/2005

Date Investigation Completed: 01/09/2006

Subject Area(s)

ABUSE
RESIDENT BEHAVIOR/FACILITY PRACTICE
PHYSICAL PLANTS & SAFETY HAZARDS

Result

SUBSTANTIATED
SUBSTANTIATED
SUBSTANTIATED

SOD #

02/02/06
02/02/06
02/02/06

Date Complaint Received: 08/23/2005

Date Investigation Completed: 01/09/2006

Subject Area(s)

MEDICATIONS

Result

SUBSTANTIATED

SOD #

02/02/06

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